

To our Valued Customers,

At Special Needs Computer Solutions, the safety and well-being of our customers and staff is of the utmost importance to us. Thank you for your understanding as we navigate through this evolving time of COVID-19 together. We are following the guidelines established by [Health Canada](#) and making sure every precaution is taken to make sure our business is a healthy environment.

In light of this situation we are asking our customers to call in and [email](#) with their orders as well as use our [online store](#) to place orders, instead of coming into the store. We are doing our part and practicing *social distancing* in order to flatten the curve of the spread of this virus.

In the next weeks ahead there may be delays in some of our suppliers getting their products to us, this in turn will result in a delay in our customers receiving certain products.

We are doing our best to expedite orders through our online store as well as phone and email orders and we ask that you have patients if there is a wait time that is out of our control.

We are humbled by our customers' loyalty and support over the past 18 years and we look forward to many more years ahead. We are all in this uncertain time together and we thank you for supporting small business.